Overview

The ParentVUE and StudentVUE mobile apps help parents and students stay informed and connected by providing day-to-day insight into the student's academic experience. The ParentVUE and StudentVUE mobile apps work with Synergy SIS in the same way as the ParentVUE and StudentVUE web applications. It allows parents and students to view upcoming school events, classroom happenings, assignments, tests, and academic performance.

- ParentVUE and StudentVUE mobile apps are free applications.
- The following images are from an iPad. Android devices might display minor differences in appearance, but the functionality is the same as in iOS.

Hardware and Software Requirements

- Only school districts using Synergy SIS version 10.5 and higher can support the ParentVUE and StudentVUE mobile apps.
- Your device must access the internet through a wireless or data connection.
- The ParentVUE and StudentVUE mobile apps use the same user login as the web-based ParentVUE and StudentVUE applications.

Your screens might not look exactly like those shown in this guide. Screens vary slightly by device.

Check the Apple App Store and Google Play Store for the latest versions of the mobile apps and supported operating systems.

Device Setup

1. Download and install the mobile app.

ParentVUE	StudentVUE
• Android	• Android
• iPhone/iPad	• iPhone/iPad

2. Launch the mobile app.
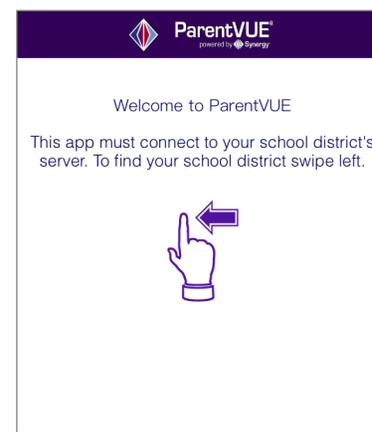
ParentVUE Welcome Screen

3. Swipe left. A message displays asking you to enable location services on your device.
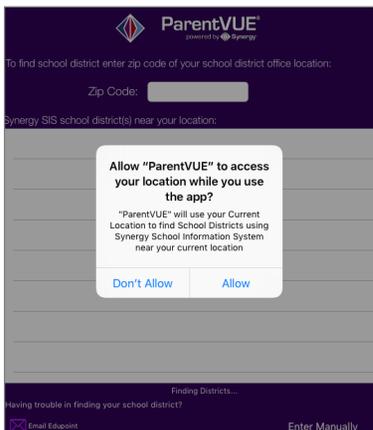
ParentVUE Location Permission Message

4. Select an option on the location message.

- **Allow** – The Mobile app uses your location to provide a list of school districts near you. Tap the name of your school district.
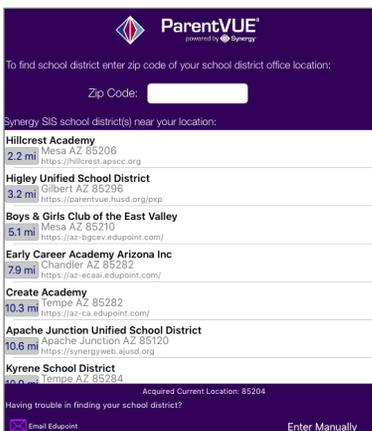
ParentVUE Select School District Screen

- **Don't Allow** – Enter the Zip Code to find your school district, or tap **Enter Manually** to manually enter the school district URL.

    a. Enter the school district URL in the space provided and tap **Test**. The school district name displays.

    b. Tap **Done**. The Settings screen saves and displays previously entered district URLs.

> You can find your school district URL on the Account Access screen of the ParentVUE/StudentVUE web portal.
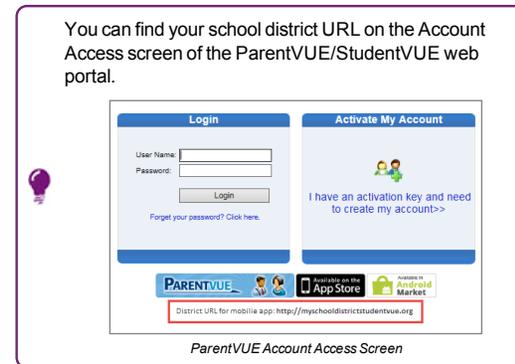
ParentVUE Account Access Screen
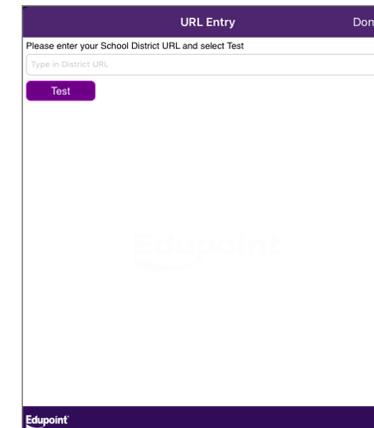
ParentVUE URL Entry Screen

Logging In

The mobile app uses the same user login as the web-based ParentVUE and StudentVUE.

> 📄 Contact your school to receive your access URL and login information.

1. Enter your login information or activate your account. See Account Activation for more information.

> 💡 Tap **Save** next to your User Name and Password to save the information in the app. You can modify this option whenever you log in.
>
> If you save your login information, you can log in to multiple districts at the same time.
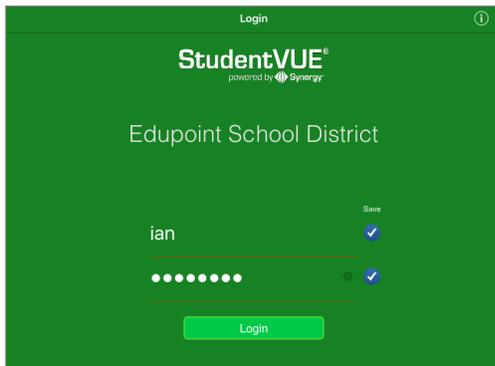
StudentVUE Login Screen

2. Select the **Current Language**.

> 💡 You can modify this option later.

StudentVUE Login Screen

3. Tap **Login**.

Account Activation

1. Tap **Yes**.
2. Enter your **First Name**, **Last Name**, and the **Activation Key** provided to you.
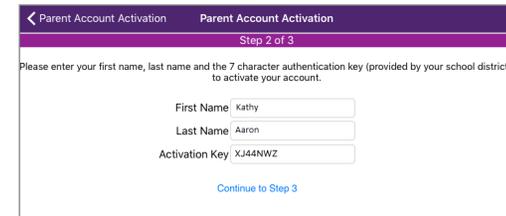
Parent Account Activation Screen

3. Tap **Continue to Step 3**.
4. Enter a **User Name** and **Password**.

> 📄 Tap **Save** next to your **User Name** and **Password** to save the information in the app. You can modify this option whenever you log in.

5. Enter the password again in **Confirm Password**.
6. Enter a **Primary E-Mail** address.
7. Tap **Complete Account Activation**.

Parent Account Activation Screen